

Yarrangobilly Caves House

Kosciuszko National Park

Photography: M. Vanderveer/OEH



nationalparks.nsw.gov.au

NPWS PROPERTY INSTRUCTIONS TO VISITORS

Facility name: Yarrangobilly Caves House
Property manager: George Bradford
Office name: Yarrangobilly Caves Visitor Centre
Street address: Snowy Mountains Highway, Yarrangobilly Caves
Office phone: (02) 6454 9597
Office hours: 9am – 5pm, daily (closed Christmas Day)

Booking Office: 13000 72757
Or visit: nationalparks.nsw.gov.au/kosciuszko-national-park/yarrangobilly-caves-house/accommodation

DIRECTIONS

Yarrangobilly Caves House is located within northern Kosciuszko National Park, 5km down a one-way gravel road off the Snowy Mountains Highway, 88km from Tumut and 114km from Cooma.

SNOW CHAINS

In winter it is advisable for all vehicles to carry snow chains in alpine areas since the weather can be extremely changeable. All Caves House guests driving 2WD vehicles are expected to have chains in winter. These can be hired from Cooma, Adaminaby or Tumut.

FUEL

Ensure that you refuel your vehicle on your way here so that you can comfortably explore the northern Kosciuszko region. There is no fuel available at Yarrangobilly; the closest service stations are in Talbingo and Adaminaby. 24 hour fuel is only available in Cooma or Gundagai.

WHEELCHAIR ACCESSIBILITY

East Wing and West Wing wheelchair accessibility is difficult.

CHECK IN AND CHECK OUT TIME

Check in: 3pm – 5pm
Check out: 10am

All guests are to check in at the Yarrangobilly Caves Visitors Centre on arrival, where your keys can be collected. Visitor Centre opening hours are 9am to 5pm daily.

Late check in can be arranged by contacting Yarrangobilly Caves on (02) 6454 9597.

Earlier Check In (or Late Check Out) is only available with prior approval, from Yarrangobilly Caves, and generally only if vacant the night before (or after).

Fees may apply for lost keys.

ROOM CONFIGURATION

1901 Section - East Wing

Sleeps a maximum of 8 guests in 7 bedrooms:

- 1 x double, 6 x single

1901 Section - West Wing

Sleeps a maximum of 6 guests in 2 bedrooms:

- 1 x double and single, 1 x double and single

1917 Section - Ground Floor (all ensuite)

- 2 x double
- 1 x king/twin share and sofa bed (accessible suite)

1917 Section - First Floor

- 2 x double
- 2 x 2 room suite (king / twin share)
- 1 x king / twin share and sofa bed
- 1 x double with shared bathroom

The rooms must only be occupied by the number of guests specified in the booking.

CLEANING

The premises are to be left in the condition of initial occupancy. Additional housekeeping fees will be charged if Yarrangobilly Caves House is left in an unsatisfactory condition, and an additional \$25 fee will be charged if any used items are not washed, dried and put away. If using both wings ensure all crockery and utensils are returned to the appropriate kitchen.

GARBAGE

Garbage and recycling bins are provided.

PARKING

Off-street parking is available.

PARK ENTRANCE FEE

The park entrance fee to access Yarrangobilly Caves House is \$3 per day per vehicle. Purchase your entrance fee at the Visitor Centre upon arrival.

Current All Parks annual pass holders, NPWS Exemption card holders (or visitors who have already paid the general park entrance fee) are exempt.

NOISE

For the benefit of others, noise should be kept to a minimum and should cease by 10pm.

PETS

Under no circumstances are pets or animals of any kind permitted on or within the property or national park.

SMOKING

No smoking is permitted indoors or on the veranda. Any evidence of such will incur extra cleaning charges. Please dispose cigarette butts thoughtfully.

FIRES

No outdoor open fires are permitted. Gas barbecues are available for use.

POWER AND WATER

Yarrangobilly House uses hydro and diesel power. Water is UV treated on site.

FACILITIES

The 1901 East and West Wings are completely self-contained, with a fully equipped kitchen (including stove, microwave and slow cooker), dining room, family/lounge room, bathroom, veranda and outdoor barbecue area.

The 1917 Section has communal kitchens and lounge areas.

Laundry/Drying Room

- Washing machine
- Clothes racks

Function/Conference Room

Available for hire, enquire at time of accommodation booking or contact Yarrangobilly Caves Visitor Centre (02) 6454 9597.

COMMUNICATIONS

There is no mobile phone reception at Yarrangobilly and coverage is very patchy along the Snowy Mountains Highway.

The Caves House phone is available for guest use - fees apply.

In an emergency out of business hours contact 000 or NPWS staff on 1800 629 104.

OTHER IMPORTANT INFORMATION FOR GUESTS

Linen

All linen is provided in the 1917 Section.

East and West Wing guests are required to bring all of their own towels and linen, including pillowcases and sheets. Although each bed has a bedspread and blanket, and all the rooms are heated, you will also need to bring doonas, blankets or sleeping bags

Clothing

The weather is very changeable in the mountains so please ensure that you bring clothing to cater for all extremes of weather, from sunscreen and a hat to jumpers and a raincoat. Caves House can get very chilly in the winter so bring cosy clothes and indoor footwear (e.g. slippers or ugg boots) as well as extra blankets. Don't forget your hiking boots to explore our walking tracks and your swimming costume so that you can enjoy the thermal pool!

Food

Please ensure that you bring enough food to cover your stay. Although the kitchen is fully equipped with cooking utensils and a barbecue is available, the nearest grocery stores are at least 40km away (Talbingo, Adaminaby or Cabramurra), with major supermarkets 87km away in Tumut.

Entertainment

There is no television or stereo so bring some games and books to entertain yourselves in the evenings. A range of games, puzzles and books is also available for purchase at the Visitors Centre.

Heating

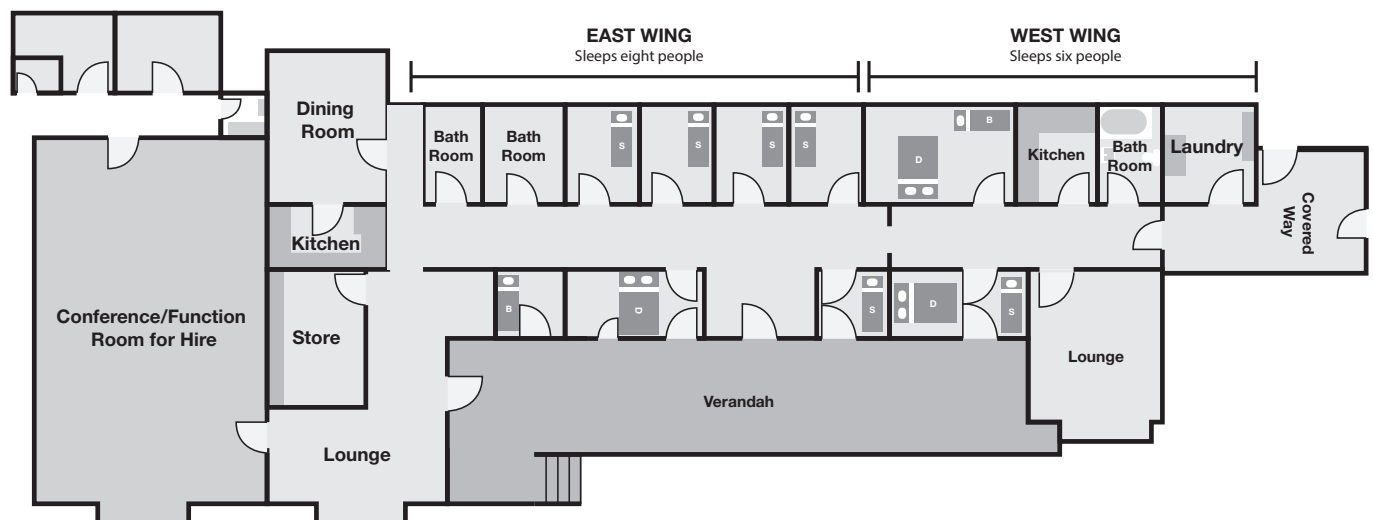
Electric wall heaters in bedrooms and gas log fireplaces in the lounge rooms.

ADDITIONAL COST FACILITIES AND SERVICES

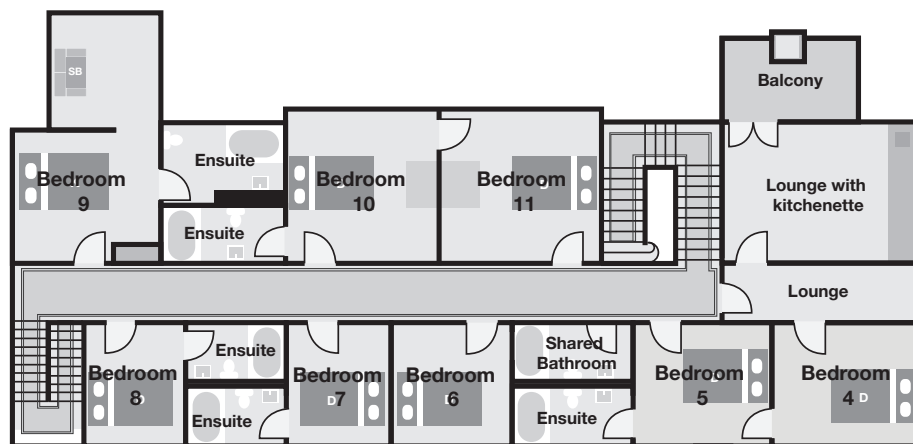
For guests staying in the 1901 East and West Wings, linen hire is available for \$15/person (includes sheets, pillowcase, blankets and towel) - please request at time of accommodation booking, or at least 2 days before your arrival.

Cave tours, guided walks and Aboriginal cultural tours can also be booked in advance by contacting the Yarrangobilly Caves Visitor Centre on (02) 6454 9597.

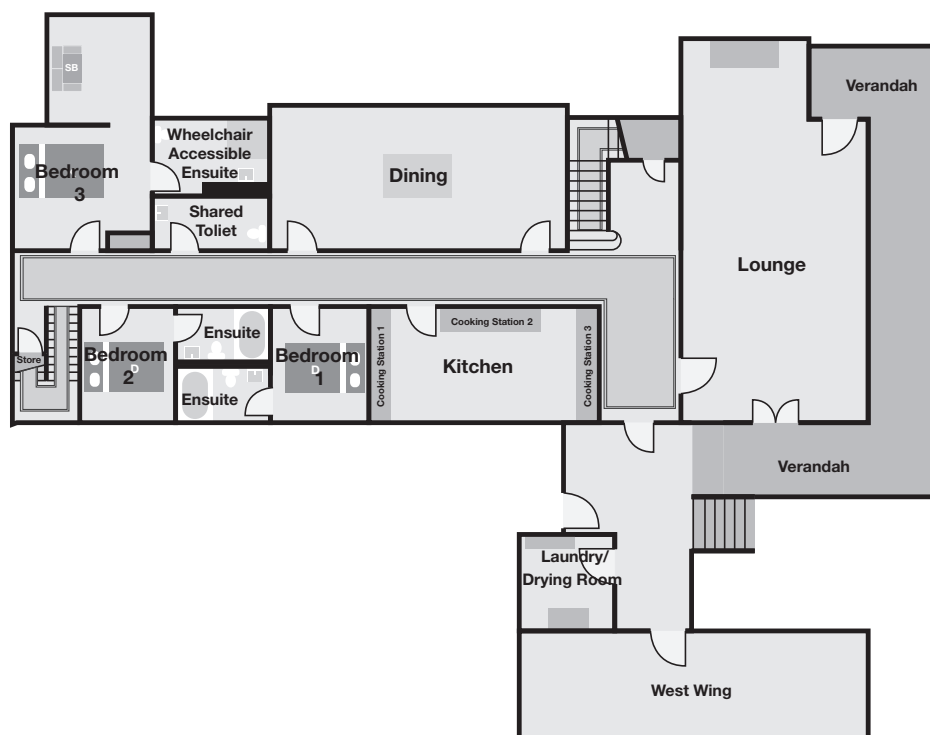
FLOOR PLAN



Caves House 1901 Section - East and West Wing



Caves House 1917 Section - First Floor



Caves House 1917 Section - Ground Floor

TERMS AND CONDITIONS

The NPWS online booking system is operated by the NSW Office of Environment and Heritage (OEH) (ABN 30 841 387 271).

Fees and charges

The accommodation fee will be charged in full at the time of booking. In addition to the accommodation fee an additional booking fee of 2.5% applies to all properties. This fee is not-refundable.

On arrival at the property you may be requested to provide a credit card to cover incidental charges during your stay. You may also be required to provide photo ID. If you are requested to provide a credit card and/or photo ID and you refuse then your booking will be cancelled and no refund will be provided. Additional fees may be charged against your provided credit card if accommodation is damaged or left in an unsatisfactory condition.

Number of guests

The property must only be occupied by the number of guests specified in the booking.

Your responsibility

You are responsible for the actions of your guests at the property for the duration of your stay. You must ensure that all guests and visitors comply with these terms and conditions and any further conditions included in the NPWS Property Instructions to Visitors.

Private use

You may not use the property for any commercial purpose without prior written approval from the person identified as the Property Manager on the NPWS Property Instructions to Visitors for the property.

Facilities provided

You may use furniture, fittings, kitchen utensils and linen provided in the property during your stay. Reasonable electricity, gas and water use is included in the accommodation fee.

National Park entry and attraction fees

The accommodation fee does not include any park entry fee or fees for attractions such as museums where such fee applies.

Privacy

Your personal information will be held and used in accordance with the OEH's Privacy Management Plan and Guidelines as amended from time to time. This policy is available at <http://www.environment.nsw.gov.au/whoweare/privacy.htm>.

To help OEH provide our guests with the best level of service, we may use your booking contact details to send you promotional information in the future. If you do not wish to receive this material, please note this as a special requirement when making your booking.

Changes and cancellations by you

A full refund with the exception of the booking fee will be made if you cancel the booking 4 weeks or more before your stay. A 50% refund will be made if you cancel the booking 2 - 4 weeks before your stay. The refund amount will be calculated on the accommodation fee minus the booking fee.

No refund will be made if you cancel the booking less than 2 weeks before your stay or after the agreed starting period of your stay. We strongly recommend that guests take out comprehensive travel insurance. Amendments to the original booking will attract a \$20 fee per change.

Late arrival for your booked stay

Unless prior notification has been given by you to the Property Manager, bookings will only be held for 24 hours in the event that you are delayed in arriving. Fees apply for this holding period.

Changes and cancellations by OEH

Unforeseen park operational and management obligations may mean that the booking cannot be provided. OEH will endeavour to find an alternative date that suits you. If the alternative is not acceptable to you the booking will be cancelled and a full refund provided, including any booking fee paid. OEH will not be liable for any other losses you may incur as a result of this cancellation.

Termination by OEH

If you or any guest at the property during your stay:

- breaches these terms and conditions;
- causes annoyance or nuisance to others in the vicinity of the property; or
- behaves unacceptably (including drunken or uncontrolled behaviour, offensive language, malicious or negligent use of property, theft or any other form of behaviour deemed inappropriate by the Property Manager)

OEH may terminate your booking and ask you and your guests to leave the property immediately. No refund will be provided in these circumstances.

Complaints

If you have any complaint regarding the condition of the property, facilities or amenities please contact the person identified as the Property Manager in the NPWS Property Instructions to Visitors for the property you have booked.